

## How do I turn off HP firmware updates?

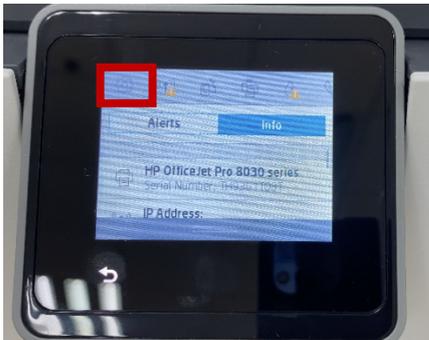
The default setting of your printer is usually set for automatic firmware upgrades. This means that your printer will automatically install firmware upgrades without prompting and / or request consent from you.

Once a firmware upgrade is completed, your printer may display a cartridge problem if a non-original cartridge is installed. This is to prevent printer owners from using non-original cartridges.

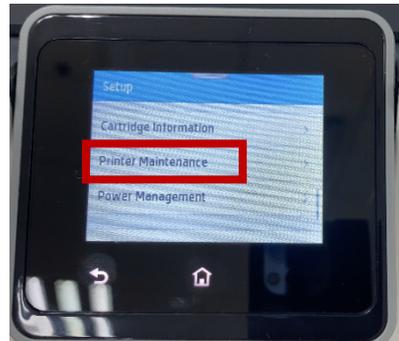
You absolutely have the right to use third-party cartridges in your printer. If your printer works fine with third-party cartridges and you want to continue using them, **we recommend that you turn off the "Printer Update" function in your printer.**

Please follow the instructions below:

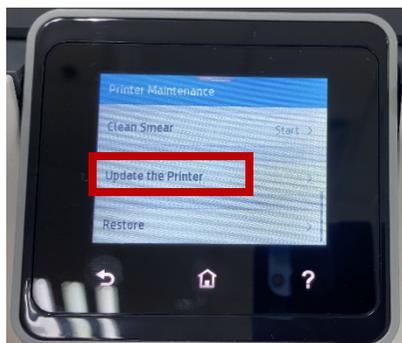
**Step 1: Swipe down and then select the setup icon.**



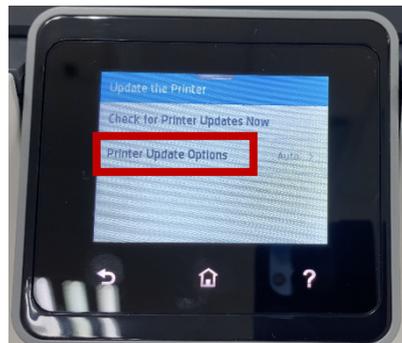
**Step 2: Select "Printer Maintenance"**



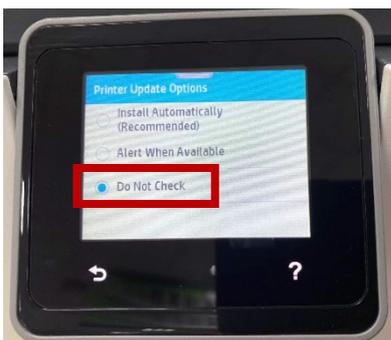
**Step 3: Select "Update the Printer"**



**Step 4: Select "Printer Update Options"**



**Step 5: Select "Do Not Check"**



**Step 6: Select "No" to turn off printer updates**

